



DRAIN SCAN

UNDERGROUND PIPE TECHNOLOGISTS

Robert J Freeborn

CCTV & VIDEO SURVEYS
AIR & WATER TESTING
RADIO TRACING
CLEARING & CLEANING
REPAIRS/REPLACEMENT
IN-SITU GRP LINING



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Privacy Policy

At Drain Scan we are dedicated to safeguarding and preserving your privacy when visiting our site or communicating electronically with us.

This Privacy Policy, together with our terms of use, explains what happens to any personal data that you provide to us, or that we collect from you when you are on this site.

We do update this Policy from time to time so please do return and review this Policy regularly. For the purpose of the Data Protection Act 1998 and the EU General Data Protection Regulation our data controller is Robert J Freeborn, Proprietor.

Information We Collect

In operating our website we may collect and process the following data about you:

1. Details of your visits to our website that you access, including, but not limited to, traffic data, location data, weblogs and other communication data.
2. Information that you provide by filling in forms on our website, such as the 'Quick Enquiry' form on our Contact page.
3. Information provided to us when you communicate with us for any reason
4. Information submitted to us with required to works to be carried out.

Use of Cookies

We may, on occasion, gather information regarding your computer whilst you are on our website. This enables us to improve our services and to provide statistical information regarding the use of our website to our advertisers where appropriate. Such information will not identify you personally; it is statistical data about our visitors and their use of our site. This statistical data does not identify any personal details whatsoever.

Similarly, we may gather information about your general internet use by using a cookie file. Where used, these cookies are downloaded to your computer automatically. This cookie file is stored on the hard drive of your computer as cookies contain information that is transferred to your computer's hard drive. They help us to improve our website and the service that we provide to you.

All computers have the ability to decline cookies. This can be done by activating the setting on your browser which enables you to decline the cookies. Please note that should you choose to decline cookies, you may be unable to access particular parts of our website.



Use of Your Information

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

1. To provide you with information requested from us, relating to our products or services.
2. To meet our contractual commitments to you.
3. To notify you about any changes to our website, such as improvements or service/product changes, that may affect our service.

Storing Your Personal Data

We may store data that we collect from you. By submitting your personal data, you agree to this being stored and processed in order to complete works and subsequent reports, invoicing, etc. We will take all reasonable steps to make sure that your data is treated securely and in agreement with this Privacy Policy.

Data that is provided to us is stored securely.

The transmission of information via the internet is not completely secure and, therefore, we cannot guarantee the security of data sent to us electronically and transmission of such data is, therefore, entirely at your own risk.

Disclosing Your Information

Where applicable, we may disclose your personal information to members of staff—Operatives, to carry out the works and our office-base team, for administrative tasks in connection with quotations and works carried out.

We may also disclose your personal information to third parties, if we are legally required to disclose your information.

Third Party Links

You may find links to third party websites on our website. These websites should have their own privacy policies which you should check. We do not accept any responsibility or liability for their policies whatsoever as we have no control over them.

Access to Information

You have the right to request the information that we hold about you.

Please note that any demand for access may be subject to payment of a fee of £5 which covers our costs in providing you with the information requested. Should you wish to receive details that we hold about you please contact us using the contact details below.



Contacting Us

We welcome any queries, comments or requests you may have regarding this Privacy Policy. Please do not hesitate to contact us at info@drainscan.co.uk or write to us:

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